



MEMORY CARE
HOME SOLUTIONS®

Fiscal Year 2020-2021

Annual Report



As community services shut down, MCHS implemented telehealth to help keep families safe at home. We reached over 51,000 individuals navigating dementia care during the pandemic through education, website resources, and direct service.

Program Highlights

2,384

HOURS SPENT WITH
FAMILIES IN-HOME OR
VIRTUALLY



719

HOURS ON DEMENTIA
SUPPORT CALLS



43%

DECREASE IN
HEALTHCARE USAGE
FOR PERSONS LIVING
WITH DEMENTIA

93%

CAREGIVERS REPORTED
REDUCED STRESS
AS A RESULT OF
MCHS

96%

OF CAREGIVERS
BECOME MORE
CONFIDENT IN THEIR
ROLE

44%

OF OUR CLIENTS MAKE
LESS THAN
\$25,000 ANNUALLY

4,856

PEOPLE REACHED THROUGH
EDUCATIONAL WORKSHOPS

NUMBER OF ENGAGEMENTS
ON OUR WEBSITE

21,022

13,963

VIEWS OF OUR ONLINE
CAREGIVER RESOURCE
LIBRARY

The Need is Growing

In Missouri, over **194,000** care partners provide nearly **300 million** hours of unpaid care to **120,000** loved ones living with dementia. This number is expected to **triple** by 2050.

What Our Care Partners Are Saying

"Comforting, caring, compassionate and understanding. Allowing me to breathe."

"This is an excellent service and we had a great experience and feel if we need any help, we can always call Memory Care Home Solutions. Very informative and lots of great ideas moving forward."



"Because I am more understanding and aware, we both are able to enjoy more pleasant days together."

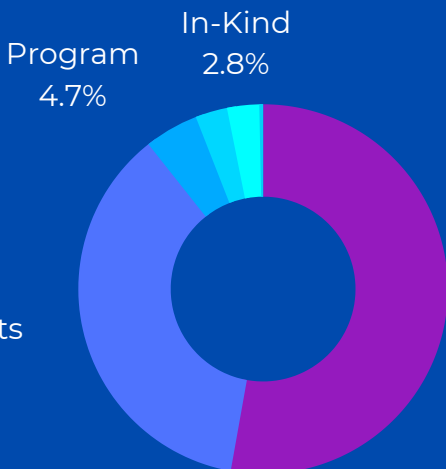
"I have been able to remove triggers from his environment and learned to set up routines for his success in performing tasks."

"She felt heard and listened to. Her routine has improved a bit. Her medication compliance has gone up especially with reading her oxygen level. She feels loved by her caregivers."

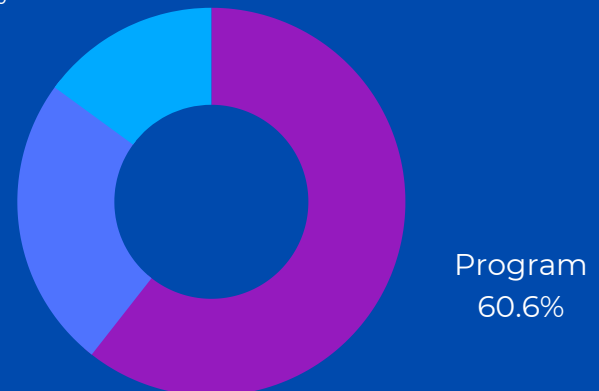
FY21 Financials

Income: \$1,686,014

Expenses: \$1,523,269



Administrative
15%



Learn more at memorycarehs.org