



NOTICE OF NONDISCRIMINATION

Effective July 1, 2017

Memory Care Home Solutions® complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Memory Care Home Solutions® does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Memory Care Home Solutions®

- Provides services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services please contact our Program Department at 314-645-6247 and we will make sure your needs are met.

If you believe that Memory Care Home Solutions® has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with the U.S. Department of Health and Human Services. You can file a grievance in person, by mail, fax, or electronically through the Office for Civil Rights Complaint Portal, available at <http://ocrportal.hhs.gov/ocr/portal/lobby.isf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independent Avenue SW
Room 509F, HHH Building
Washington, D.C. 20201
Tel: 1-800-868-1019 (1-800-537-7697 (TDD))

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



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ATTENTION: If you have Limited English Proficiency, language assistance services, free of charge, are available to you.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. (Spanish)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. (Vietnamese)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. (Tagalog)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. (French Creole (Haitian Creole))

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. (French)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. (Portuguese)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. (German)

توجه: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرید. (Persian (Farsi))

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. (Gujarati)

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អៗ គឺអាចមានសំរាប់ប្រើអ្នក។ ចូរ ទូរស័ព្ទ (Mon-khmer, Cambodian)

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務 (Chinese)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (Korean)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. (Russian)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (رقم هاتف الصم والبكم (Arabic)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. (Polish)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. (Italian)

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。 (Japanese)

यदि आपके पास अंग्रेजी की दक्षता सीमित है, तो भाषा सहायता सेवाएं, नि: शुल्क, आपके लिए उपलब्ध हैं (Hindi)

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں (Urdu)

ਜੇ ਤੁਹਾਡੇ ਕੋਲ ਅੰਗਰੇਜ਼ੀ ਦੀ ਮੁਹਾਰਤ ਸੀਮਤ ਹੈ, ਤਾਂ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਮੁਫਤ, ਤੁਹਾਡੇ ਲਈ ਉਪਲਬਧ ਹਨ. (Panjabi)



**MEMORY CARE
HOME SOLUTIONS®**

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ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ማክታወሻ
ቋንቋ ይደውሉ (Amharic)

เรียน:

ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี
(Thai)

ໄປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາ
ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານ
ພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ແມ່ນມີ
ພ້ອມໃຫ້ທ່ານ. (Lao)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke
pomoći dostupne su vam besplatno. (Serbo-Croatian)

УВАГА! Якщо ви розмовляєте українською
мовою, ви можете звернутися до
безкоштовної служби мовної підтримки.
(Ukrainian)

AANDACHT: Als u nederlands spreekt, kunt u gratis
gebruikmaken van de taalkundige diensten. (Dutch)

ATENȚIE: Dacă vorbiți limba română, vă stau
la dispoziție servicii de asistență lingvistică,
gratuit. (Romanian)

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται
υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν.
(Greek)

Wann du schwetzscht, kannscht du mitaus
Koschte ebber gricke, ass dihr helft mit die
englisch Schprooch. (Pennsylvania Dutch)

Dè dɛ nià kɛ dyédé gbo: ɔ jù ké m̀ B́ásóó-wùdù-po-nyò jù ní, ní,
à wuɖu kà kò d̀ò po-poò béin m̀ gbo kpáa. (Bassa)

Ige nti: O buru na asu Ibo asusu, enyemaka diri
gi site na (Ibo)

AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun
yin o. (Yoruba)

Isin yookan namni biraa isin deeggartan irratti
gaaffii yo qabaattan, kaffaltii irraa bilisa haala
ta'een afaan keessaniin odeeffannoo argachuuf
fi deeggarsa argachuuf mirga ni qabdu.
(Cushite)

ܐܝܢܝܢ ܝܘܘܩܢܢܝܢ ܢܡܢܝܢ ܒܝܪܝܐ ܝܘܘܩܢܝܢ ܝܘܘܩܢܝܢ ܝܘܘܩܢܝܢ ܝܘܘܩܢܝܢ
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(Assyrian (Syriac))

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে
পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরষিবো
উপলব্ধ আছে। (Bengali)

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të
asistencës gjuhësore, pa pagesë. (Albanian)